



Ref: OIA 2026-005

[REDACTED]
[REDACTED]

5 June 2026

Tēnā koe [REDACTED]

Thank you for your request of 21 May 2026 seeking the following information under the Official Information Act 1982 (the Act):

- *What Artificial Intelligence is your Ministry considering implementing in the next year?*
- *What aspects or parts of the business will it be implemented? ie how will the AI be used*
- *Will it's implementation reduce the workload or staff numbers?*
- *What safety and security protocols has it had to pass to be considered acceptable for implementation?*

The Commission has considered your request in accordance with the Act.

Response

The Commission is putting in place foundations that would allow for the implementation of AI tools in the future but is not presently considering implementation of any specific AI tools. As the information you seek in your request does not exist, I am relying on section 18(e) of the Act to not provide it to you.

Commission staff have access to Microsoft CoPilot, and it complies with our existing policies and protocols as well as information security and cybersecurity requirements managed by our external IT support providers. Furthermore, the Commission is working on the development of an AI framework to set out the processes and criteria for the selection, approval, and implementation of AI tools and use cases.

You have the right to seek an investigation and review of this response by the Office of the Ombudsman, in accordance with section 28(3) of the Act. Contact details for the Ombudsman can be found on their website at: www.ombudsman.parliament.nz

Please note that the Commission proactively releases its responses to requests made under the Act. This is to help ensure others can also have access to this information. As such, this letter will shortly be published on our website with your name and contact details redacted to protect your privacy.



Nāku noa, nā

A handwritten signature in black ink, appearing to be 'A. Nunns'.

Astrid Nunns
General Manager, Corporate Accountability and Operations